

SCBBCOA Gift Certificate Terms & Conditions:
Last Updated: February 17, 2010

No Cash Value - The Gift Certificate purchased carries no cash value and cannot be redeemed for a cash amount. Gift Certificates may only be redeemed in exchange for a reduction or payment in full (subject to the Gift Certificate value) of the Guest's charges for a stay in accommodations at a participating Sunshine Coast Bed & Breakfast, Cottage Owners Association (SCBBCOA) accommodation.

Electronic Redemption - You are not required to possess a paper hard copy of the Gift Certificate in order to enjoy the redemption of the available funds. The Gift Certificate Key (located on the bottom right) and the Gift Certificate number (located on the top left) may be inputted electronically by the B&B/Cottage Owner/Operator when the Guest has checked in.

No Cash Refund of Dollar Amounts - There will be no refund of any portion of the Gift Certificate value. In situations where a balance remains on the Gift Certificate, that balance can be applied to a separate stay at the same B&B/Cottage.

Extra Accommodation Charges - Any extra charges incurred that exceed the Gift Certificate amount will be the responsibility of the Guest.

Notification to B&B/Cottage Owner/Operator - The Guest will be responsible for supplying the Gift Certificate Key (located on the bottom right) and the Gift Certificate number (located on the top left) shown on the Gift Certificate to the B&B/Cottage Owner/Operator at the time of booking and upon arrival at the place of accommodation. Gift Certificate values will be verified by the B&B/Cottage Owner/Operator and Gift Certificates that are revealed to the B&B/Cottage Owner/Operator as already redeemed or invalid may result in refusal of service by the B&B/Cottage Owner/Operator to the Guest. If the price of accommodation (or any other applicable service) exceeds the total value of the Gift Certificate, the Guest will be required to pay balance in full as per the individual B&B/Cottage payment policy.

Deposit Requirements and Cancellations - The Guest should be fully aware that participating B&B/Cottage Owner/Operator have highly variant deposit and cancellation policies. In addition to providing a valid Gift Certificate, some B&B/Cottage Owner/Operator may rightfully request credit card information and authorization to transact a deposit amount or to "hold" the room for the Guest. It shall be the responsibility of the Guest and the B&B/Cottage Owner/Operator to ensure that any prepaid deposits be deducted from their total bill when the account is settled. Gift Certificates may NOT be used as security deposits in any way by either the B&B/Cottage Owner/Operator or the Guest. Gift Certificates may NOT be used as compensation to B&B/Cottage Owner/Operator for Guest cancellations or Guest no-shows regardless of the B&B/Cottage Owner/Operators' various policies. Gift Certificates will only be redeemed by the B&B/Cottage Owner/Operator for payment once the Guest has checked in & owner/operator has processed Gift Certificate online. Guests are advised to obtain clear Deposit/Cancellation policies in writing from the Lodging of their choice.

Expiration of Gift Certificate - The SCBBCOA Gift Certificate does not have an expiration date.

Lost or Stolen Gift Certificates - While gift certificates are a handy way to make purchases, it's difficult to track them if they get lost or stolen. Please be sure to print a copy of the certificate right away and treat it like cash. In the event of a Gift Certificate being lost, destroyed or missing BEFORE it has been redeemed, please contact us via email. If the Gift Certificate has not been redeemed at all, we will make every effort to cancel that Gift Certificate and re-issue a replacement. Please note while we will make every effort to assist our clients some circumstances are beyond our control and could result in a total loss.

Published Terms & Conditions - Gift Certificates and their use are subject to the Terms and Conditions which are posted on our website at: <http://www.bbsunshinecoast.com/gift-certificates.php>

These Terms and Conditions are subject to change without notice. Please consult the aforementioned website to view current posted terms and conditions in the Gift Certificate information screens.

NON-WARRANTY AND LIMITATION OF LIABILITY IN THE EVENT THAT A GIFT CERTIFICATE CODE IS NON-FUNCTIONAL, YOUR SOLE REMEDY, AND OUR SOLE LIABILITY, SHALL BE THE REPLACEMENT OF SUCH GIFT CERTIFICATE.

NO WARRANTY OF SUITABLE ACCOMMODATIONS. SCBBCOA DOES NOT WARRANTY THE SUITABILITY OF ACCOMMODATIONS. SCBBCOA DOES NOT WARRANTY ANY ASPECT OF THE GUEST'S INTERACTION OR TRANSACTION WITH THE LODGING REPRESENTATIVES AT THE PLACE WHERE THE GUEST REDEEMS THE GIFT CERTIFICATE. SCBBCOA SHALL NOT BE LIABLE FOR ANY DISPUTES BETWEEN THE GUEST AND THE B&B/COTTAGE OWNER/OPERATOR.